SPOTLIGHT

American Income Life & National Income Life • November 2003 • Volume 36 • Number 11

Quantity & Quality

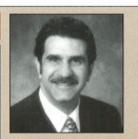


Come Together



10% in 2004

Come Together



FROM THE DESK OF:

Roger Smith
President & Chief
Marketing Officer of
American Income Life

"It is time to change our culture; it is time for our quality and quantity to come together to continue our journey from good to great."

Congratulations! I just want to say thank you for breaking the Company record in the month of October by writing over \$9,596,000. Thank you for showing the world we are so much better than we ever knew. For showing them, every time the bar is raised, every time the gauntlet is thrown down, it is just another opportunity to prove how good we really are.

Our goal this year is \$100 million. This is the number you gave me at the beginning of the year, and it is the number I expect you to fulfill by the end of the year. There is no doubt this is going to be a close race. Keep yourself focused on the numbers you committed to and get the job done.

Having said that, there is no doubt in anyone's mind we have the ability to move production. We can sell. In fact, if we were to take our top salespeople and put them in a closing contest with any other company, a wager on us is a sure bet! However, if we were to submit to comparing quality, I think we might not be in the running at all.

When I look at the quality of our business – at what we have accepted as quality – I know our work in going from good to great is only partially done.

The fact is for every dollar of premium submitted to the Home Office, 13 months later only 50 cents is still paying. This statistic concerns me, and what concerns me most is the promise not kept with the policyholders.

As a Producer, I would tell a union member, "This coverage is portable. It doesn't matter if you leave your place of employment, quit, get fired, or retire, these benefits will stay with you for life." Years later, I understood I was only telling half truths. The reality is, I should have looked the client in the eye and told them, the odds were about 50/50 they would still have this policy in a year. I know all the excuses – blue collar working people don't keep their policies like professional people do. Even the industry makes excuses – this is the norm for our clientele. However, since when have we been the norm?

Do you think it was the norm to grow this Company by 100 percent in the last four years? In a time of work reductions and massive layoffs, do you think it was the norm to more than double our sales force? The question remains, have we ever taken the norm as our status quo? The answer is no, and I refuse to accept the norm when it comes to the quality of our business. It is time to change our culture; it is time for our quality and quantity to come together to continue our journey from good to great.

Let me explain what I mean by come together.

There are certain times in our lives when everything good merges to one point. A point where all the good unites and all the plates you are metaphorically spinning, spin in unison without breaking. Coming together is when all the balls you are juggling actually stay up in the air.

This feeling of unison, or rather this feeling of everything coming together, has happened for me a couple of times in the last year. It happened when I celebrated my 50th birthday. I was given a suprise party at a restaurant on the beaches of Malibu where I grew up. There I was, surrounded by my friends, family and business associates, and I knew right then it had all come together.

It happened again at the beginning of November as I drove down the road and looked at *The Spitting Llama Ranch* – the house I had just spent the last two years building. The process of building this house brought more nightmares than I can ever express, but yet, there I was driving down my road looking at my house – it was finally finished and it was mine – and I realized my vision was complete, it had all *come together*.

Keeping these scenarios in mind, I want you to believe in the power of everything *coming together* for the better. Therefore, in the upcoming year, when I ask you for a 10 percent increase in production, and most importantly, an increase in your 13-month retention, you will accept the challenge, as you have done before, and meet it head on.

I want you to remember today's date. This will be the day which will mark a change of culture at American Income and National Income. This will be the day we make our move from good to great, where our focus will be on building relationships and fulfilling promises, and a time when we will concern ourselves with not only the quantity of business we write but the quality as well. All of the old walls will be broken down and the new culture we adopt will merge into one, making this Company as great as we know it can be.

Dates to Remember

Wed., Dec. 24, to Thurs., Dec. 25, 2003

The Home Office will be closed for the

Christmas Holiday.

Monday, Dec. 29, 2003

All business and PR credits must be received in Waco to count for December production.

Thursday, Jan. 1, 2004

The Home Office will be closed for the New Year's Day holiday.

Total Bonuses Paid Out

This month AIL and NILICO paid a total of \$719,490.06 in bonuses. For more information on the monthly bonuses, turn to Page 15.

Six-Month Contest Trip Dates

The dates for the Six-Month Contest at *The Fairmont Kea Lani Resort* in Maui, Hawaii have been set. The dates will be

Wednesday, Feb. 25 through Sunday, Feb.
29, 2004. Please take note of these dates, and mark your calendars, if you are in the running for this tropical adventure.

New 2004 Convention Dates

The dates for the 2004 convention at The Atlantis Resort in The Bahamas have been changed from June 3-6, 2004 to July 8-11, 2004. Please take note of this change, and mark your calendars. We are planning a fun and exciting trip. We are looking forward to seeing everyone there.

Do Not Call Reminder

An update to the National Do Not Call database has been distributed to all Agencies. Remember you must notify your SGA of a customer who does not want to be contacted by our Company. You must also notify the Home Office through CAS, or via e-mail at aildonotcall@ailife.com or nildonotcall@nilife.com.

Congratulations are in Order!

Mary Ann Gaelic, a Supervising Agent with the Steve Friedlander Agency, has achieved \$100,000 of in-force premium over the last 13 months.

Look for the Asterisk

The asterisks, shown throughout the magazine, indicate that place will be a year-to-date award winner. The Producers, who will be recognized at the Atlantis Awards Presentation, are as follows: the top SGA from each category, the top two PR Managers and the top three PR Representatives from each category, the top five MGAs, the top SA, the top five GAs, and the top ten Individual Producers. Check your production! If there is an asterisk by your position, you could be on your way to The Bahamas! *The convention will be held July 8-11, 2004.*

Required Retention Rate

Effective Jan. 1, 2003, to be eligible for bonuses and featured in *Spotlight*, top Producers must meet the required Retention rate, or the minimum Net to Gross. Net to Gross is only used during the Producer's first eight months.

Retention:

67.0%

Net to Gross:

78%

AMERICAN INCOME LIFE

For over a half century, American Income Life Insurance Company has been meeting union families' life insurance needs. We are a leader in the union insurance market, and are totally committed to meeting the needs of union members through personal one-on-one service and complete Home Office customer support. You can count on AIL to do what it says it will do

SPOTLIGHT

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Home Office 254-761-6400

Web sites

www.nilife.com www.nilife.com

Marketing

OF MARKETING
Brenda Frizzell
bfrizzell@ailife.com

GRAPHIC ARTISTS
Michael Trout
mtrout@torchmarkcorp.com
Freddie Aguilar

evgp@aol.com

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Are You Ready for Hawaii?

Fresh Air ...

Ocean Mists ...

Tropical Fragrances ...

\$174,984 in Net ALP

\$372,164 in Net ALP

It's bound to awaken your senses!

THE FAIRMONT KEA LANI/HAWAII STANDINGS

Listed below are the standings for the Six-Months Contest through October 2003.

PR Reps. in Category A: 1. Robin Andrade – 15,666 cards. 2. Leo VanDenBussche – 14,417 cards.

PR Reps. in Category B: 1. Malka Arony - 12,954 cards. 2. Laurie Onasch - 9,987 cards.

PR Reps. in Category C: 1. Cheryl Cook - 33 groups. 2. Jenny Williams - 32 groups.

Individual Producers:

ť	1.	Timothy Cruise	\$92,783 in Net ALP	11.	Nadia King	\$55,517 in Net ALP
Į	2.	David Wang	\$89,698 in Net ALP	12.	Ruben Soberanes	\$55,191 in Net ALP
ğ.	3.	Matthew Wolfanger	\$82,395 in Net ALP	13.	Daniel Potilechio	\$54,313 in Net ALP
ŀ	4.	Marlon Underwood	\$74,970 in Net ALP	14.	Scott Remmey	\$53,100 in Net ALP
ħ	5.	Mary Ann Gaelic	\$74,448 in Net ALP	15.	Abdulrazzaq Ahmed	\$51,299 in Net ALP
ř	6.	Karen McQuoid	\$68,945 in Net ALP	16.	Steven Strong	\$50,661 in Net ALP
ŀ	7.	Robert Ulreich	\$64,035 in Net ALP	17.	Yvonne Hernandez	\$49,988 in Net ALP
Ì	8.	Curt Snow	\$63,570 in Net ALP	18.	Rachel Arenas	\$49,914 in Net ALP
ł	9.	Michael Nowak	\$62,497 in Net ALP	19.	Terry Sullivan	\$49,436 in Net ALP
ş.	10.	Alan Tahmazian	\$55,873 in Net ALP	20.	David Ackerman	\$48,776 in Net ALP
8						

SAs: 1. Mary Ann Gaelic - \$213,194 in Net ALP. 2. Ronald Browning - \$91,349 in Net ALP

General Agents: 1. Elaina Bosco

3. Jim Bianchi

2. Stefan Reynolds	\$189,491 in Net ALP	5.	Robert Morrison	\$165,158 in Net ALP
3. Kevin Leonard	\$184,976 in Net ALP	6.	Eric Tuttobene	\$160,050 in Net ALP
Master General Agents:				100
1. Erik Graham	\$517,149 in Net ALP	4.	William Cook	\$410,970 in Net ALP
2 Lawrence Hauck	\$502 835 in Net ALP	5	Steve Foti	\$401 767 in Net AI P

RGAs: 1. Rob Hay - \$1,187,089 in Net ALP. 2. Roger Fung - \$1,054,794 in Net ALP.

\$214,093 in Net ALP

\$464,423 in Net ALP

SGA Category I: 1. Durhon Oldham - 54% increase. 2. Joh Jatoft and Steve Foti - 30% increase.

SGA Category II: 1. Eric Giglione and David Brister - 51% increase. 2. Tom Williams - 7% increase.

SGA Category III: 1. David Zophin – 86% increase. 2. Joseph Manone – 53% increase.

SGA Category IV: 1. Steve Friedlander - 66% increase. 2. Jim Surace - 19% increase.

on Fairmont Kea Lani Resort, visit www.fairmont.com Jo contest go to Six

PROMOTIONS

Promoted To Supervising Agent

Manuel	Amador
Rick A	ltig

Corey Boutte Nick Nitkowsk

Ouincy Burke North Carolina

Sean Burkhart Rick Altig

Teressa Carlton Geneser-Geneser

Shalaisha Carr Eric Giglione New York

Sonia Ciafardone Marc Morton

Miguel Cueto New Jersey

Eric Curran Giglione-Brister Massachusetts

William Degroot Giglione-Brister Massachusetts

Lemuel Diaz

Aaron Dillon Michael Jeske David Zophin Geneser-Bitman Illinois

Adam Kahn

latoft-Foti

California

Massachusetts

Geneser-Geneser

Missouri

Rick Altio

Robert Smith

Eric Giglione

New York

Oklahoma

Cory Lax

Connecticut lanice Dixon Williams-Williams Georgia

Terrell Fowler Scott Smith Indiana

Tara Gerhards Rick Altig Ontario

Scott Smith

California

Vlad Basov

Christopher Gianotti Steve Friedlander New Zealand Victoria Hainsworth

Bill Jennings Colorado Belinda Harris

Claudia Hawkins Christopher Layne David Cohen

Bruce Hoins David Leathers David Cohen Scott Smith

Christa Hopson

Brian Hugli Randy Lerner Eric Giglione New York latoft-For

Addison Lewis Williams-Williams Georgia

Lawrence Margolin Eric Giglione

Michael Massaro Stephen Kearney Giglione-Brister Eric Giglione

Sarah Kocinski Ronald Maxon Joseph Manone

Richard Koschatzky Patrick Mazerolle Ramin Kouladji Marc Zipper New Branswick

Kelly McCombes Raymond Lau Marc Zipper Florida British Columbia

Matthew Modist Marc Zipper Florida Josue Naranjo

Eric Giglione Marc Zipper New Jersey Michael Oromane Eric Gigliono

Daniel Pavek Dominick Leone Rick Altig North Dakota

Colin Pierre Tyrone Conard Shatner Pierre Eric Giglione New York

Anthony Pint

Dennis Pochron Iim Surace Ohio

Paulo Rosa Rick Altig

Aldington Russell Eric Giglione New Jersey

Leo Schoenhofen Scott Smith

Jason Sell Eric Giglione New Jersey Steven Sequeira

Steve Friedlande New Zealand Frank Silvera

Eric Giglione New York Ryan Sinkfield Rick Altig Minnesota

Cal Thurlby Scott Smith Tomika Turner Robert Hughes

Vernelle Unrau Rick Altig Manitoba

Angelika Vassilieva Rick Altio British Columbia

Rodney Ward Michigan

Ryan Welch Steve Surace Ohio

Cynthia Wilhelmi Rick Altig North Dakota

James Wilkinson Colorado

Joshua Wise Rick Altig

Maggie Wolfe New Jersey

Promoted To General Agent

Michelle Acosta Giglione-Brister Rhode Island Sarah Barrows

Steve Surace

Michael Beck Geneser-Geneser

Timothy Collier Marc Morton

Christopher Fave Durhon Oldham Pennsylvania

Earle Harris Tom Williams Florida

Dana Hazlett Joseph Manone

Sarah Lundgren Geneser-Bitman

Marvin Narcisse Nick Nitkowski

Craig Pedersen Marcellus Adam Stephen Perotti latoft-Foti California

Arthur Westergren Tom Williams Florida

Dustin Venekamp

Altig-Orlovic

Promoted To Master General Agent

Jeffrey Ahern

Rachel Arenas Rick Altig Washington Eric Bailly

Andrew Bishop Rick Altig Washington Robert Chuva

Eric Giglione New Jersey Randy Clem Geneser-Bitman Christopher Georgiadis New York

Eric Leak

Missouri

Ali Shahrak North Carolina Jeremy Long Geneser-Geneser Anthony Owens Bill Jennings Colorado Richard Phillips

> Dustin Raaum Rick Altig North Dakota

Rick Altig

David Ragland Tyrone Conard Virginia

Jeff Ribman David Cohen Suzanne Stenger

Eric Giglione

New Jersey

William Whitaker Altig-Orlovic

Robert Dunn

David Iriye



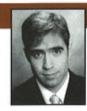
Matthew Wolfanger Rochester, NY



2. David Wang Woodridge, IL



Fernando Oliveira Toronto, ON



Jason Gardner Raleigh, NC



5. Mary Ann Gaelic Auckland, NZ



Timothy Cruise Woodridge, IL



Teressa Carlton Kansas City, MO



Christopher Daidone Raleigh, NC



Karen McQuoid Auckland, NZ



10. Hurst Kopp Metairie, LA

October Production

All Time Record to Beat

Month: \$51,235 Net ALP Marlon Underwood

Name	Net ALP	NG*	Rtn	MGA	SGA
1. Matthew Wolfanger	\$32,441		87.2	Paul Rumbuc	Durhon Oldham
2. David Wang	21,836		80.0	David Wang	Scott Smith
3. Fernando Oliveira	19,629	95	3,	Gaurang Pandya	Joshua Chalom
4. Jason Gardner	18,588	97		Derek Hartley	Ali Shahrak
5. Mary Ann Gaelic	18,346		76.3	Lawrence Hauck	Steve Friedlander
6. Timothy Cruise	18,204		75.3	Steven Jakubczak	Scott Smith
7. Teressa Carlton	18,055	97		Scott Sonnenberg	Geneser-Geneser
8. Christopher Daidone	17,338	99		Derek Hartley	Ali Shahrak
9. Karen McQuoid	17,089	56 XXX	73.2	Lawrence Hauck	Steve Friedlander
10. Hurst Kopp	16,989	96	10000000	and the second of the second o	Nick Nitkowski
11. Douglas Bauknecht	16,681		83.9		Rick Altig
12. Mohammed Gani	16,575	80		Rajeev Arora	Rick Altig
13. Marlon Underwood	16,535		68.7	Marlon Underwood	Scott Smith
14. Abdulrazzag Ahmed	15,676		73.0	Zulfikar Bhukera	Scott Smith
15. Jenny Yenser	15,607	92			Geneser-Geneser
16. Huyen Bakthy	15,544	100		Anthony Thomas	Williams-Zipper
17. Ruben Soberanes	15,498	***************************************	69.7	Doreen Ryan-Foti	Jatoft-Foti
18. Tommy Richardson	15,430	98		David Hamilton	Robert Smith
19. Leutelia Sampson	15,346	95		William Cook	Tom Williams
20. Johnny Harrison	15,294	100		Scott Sonnenberg	Geneser-Geneser

[▲] Percentage of Net to Gross

YTD Production

All Time Record to Beat YTD: \$277,779 Net ALP Marlon Underwood

Name	Net ALP	NG▲	Rtn	MGA	SGA
* 1. David Wang	\$214,857		80.0	David Wang	Scott Smith
* 2. Timothy Cruise	199,350		75.3	Steven Jakubczak	Scott Smith
* 3. Marlon Underwood	173,233		68.7	Marlon Underwood	Scott Smith
* 4. Matthew Wolfanger	167,321		87.2	Paul Rumbuc	Durhon Oldham
* 5. Curt Snow	154,668		76.0	Gloria Sanchez	Jatoft-Foti
* 6. Mary Ann Gaelic	141,487		76.3	Lawrence Hauck	Steve Friedlander
* 7. Karen McQuoid	137,197		73.2	Lawrence Hauck	Steve Friedlander
* 8. Michael Nowak	137,162		76.4	Jim Bianchi	Durhon Oldham
* 9. Ruben Soberanes	131,952		69.7	Doreen Ryan-Foti	Jatoft-Foti
* 10. Robert Ulreich	131,040		86.3	Roger Johnson	Jatoft-Foti
11. Abdulrazzag Ahmed	127,367		73.0	Zulfikar Bhukera	Scott Smith
12. Russell Morris	126,051		87.2	Mary Service Statistics (Service Service)	Marc Zipper
13. Scott Remmey	115,806		75.7	Jeffrey Dinocento	Eric Giglione
14. Yvonne Hernandez	114,876		79.0	David Iriye	David Cohen
15. Allan Gilbert	113,949		74.0	Denise Gilbert	Scott Smith
16. Jennifer Baron	111,967		70.1	William Cook	Tom Williams
17. Jinzhou Zhao	110,945		88.1	Rob Hay	Rick Altig
18. Lance Brown	110,761		77.3	Kathy Mann	David Cohen
19. Daniel Potilechio	109,915		74.7	David Wang	Scott Smith
20. Rudi Camenzind	109,096		89.2	Erik Graham	David Cohen

Percentage of Net to Gross

MONETARY DONATIONS

American Income & National Income

- Contributed \$2,500 to the Debs-Jones-Douglas Institute for a reception honoring the Immigrant Workers Freedom Ride.
- Donated \$500 to the Ivy Tech State College Hall of Fame dinner.
- Gave \$800 for an ad published in Autorotate a magazine for the OPEIU.
- Donated \$2,500 to the Institute for Police Research.
- · Contributed \$5,000 to the A. Philip Randolph Institute.

Rick Altig Agency

 Gave a total contribution of \$8,300 over the last five years to Canada's Leukemia Research Fund.

Geneser-Bitman Agency

 Donated \$500 to the Greater Madison County Federation of Labor.

Mark Hancock Agency

- Contributed \$2,000 to the Teamsters Local 135 scholarship fund.
- Donated \$100 to AFSCME's annual convention fund.
- · Gave \$100 to the Immigrant Workers Freedom Ride.
- Donated \$100 to the Community Leaders Partnership annual dinner.
- Contributed \$125 to the Indiana Regional Council of Carpenters annual golf tournament.
- · Donated \$350 to Indiana Labor Council.
- · Gave \$100 to the Teamsters annual retirees picnic.
- Donated \$200 to the UAW Cap Council.
- Contributed \$100 to the A. Philip Randolph Institute for their annual youth conference.
- Gave \$160 to the Indiana Credit Union Foundation.
- Donated \$250 to the UFCW Local 700 Leukemia scholarship fund.

- Donated \$400 to the Central Indiana Labor Council/ United Way golf outing.
- Contributed \$100 to the Laborers Indiana District Council golf outing.
- · Gave \$200 to the Indianapolis Fire Fighters Local 416.
- · Donated \$100 to the Jobs for Justice program
- Contributed \$240 to UAW Local 933 for their Civil Rights Dinner
- Gave \$100 to the Eugene Debs annual labor dinner.
- . Donated \$100 to the Indiana Central Labor Council.

Robert Hughes Agency

- · Contributed \$200 to the Charlotte City Council.
- · Gave \$900 to the North Carolina AFL-CIO
- · Donated \$280 to the CWA for raffle prizes.
- Donated \$50 to the United Veterans of America.
- Contributed \$100 to PACE Local 1268.
- Donated \$100 to IAM Local 108 for their annual Christmas Party.
- · Contributed \$165 to the APWU.
- Gave \$950 to an area affiliated group's open house.
- Donated \$25 to the North Carolina Women's Bowling Association for their annual ad book.
- Donated \$100 to BCTGM's annual golf tournament.
- Gave \$120 to the GT&R Federal Credit Union.
- Contributed \$75 to the Statesville Women's Bowling Association for raffle prizes.

Allan Jennings Agency

 Gave \$1,000 to the Annual Alabama Organized Labor Awards Foundation for a scholarship presentation.

Total \$28,990.00

OTHER DONATIONS

Mark Hancock Agency

- Donated 21 boxes for canned goods to the Hoosier Veterans Assistance Fund.
- Bought 50 Thanksgiving Day dinners for the Wheeler Mission in Indianapolis.

Robert Hughes Agency

 Collected over 6,000 lbs. of canned goods for laid off and disabled workers.

Allan Jennings Agency

Donated a color TV to the AFL-CIO for a door prize.



SUPERVISING AGENTS





Jean-Marc Louis
 Great Neck, NY





Keron Sears Edison, NJ

October Production

All Time Record to Beat
Month: \$43,409 1st Yr. Gino Tanzif

All Time Record to Beat Month: \$50,606 Net ALP Chad Roehrs

Name	1st Year Agent	Net ALP	NG	Rtn	# 1st Yr Agents	MGA	SGA
1. Jean-Marc Louis	\$32,156	\$40,321	97		5	Theodore Pappas	Eric Giglione
2. Mary Ann Gaelic	31,556	49,902		75.8	5	Lawrence Hauck	Steve Friedlander
3. Keron Sears	22,934	22,855	83		5	David Hausman	Eric Giglione
4. Ronald Browning	19,895	30,266	86		5	William Cook	Tom Williams
5. Mike DeFazio	19,340	33,293	89		2	Todd Kubes	Altig-Orlovic

YTD Production

All Time Record to Beat

MTD: \$142,726 1st Yr. Vladimir Opra

All Time Record to Beat YTD: \$237,992 Net ALP Vladimir Opra

Name		1st Year Agent	Net ALP	NG	Rtn	# 1st Yr Agents	MGA	SGA
* 1.	Mary Ann Gaelic	\$204,012	\$348,235		75.8	5	Lawrence Hauck	Steve Friedlander
2.	Jason Anderson	89,074	127,431	90		3	David Iriye	David Cohen
3.	Ronald Browning	63,182	113,236	86		5	William Cook	Tom Williams
4.	Michael Hardy	62,960	91,623	92		5	Nickolay Gusev	Vlad Basov
	Jerome Cardwell	56,191	86,167	86		3	Steven Ratliff	Shashi Parekh

Supervising Agent selection guidelines for recognition in the Spotlight are as follows: Must have one First Year Agent coded and meet all production requirements.

GENERAL AGENTS



I. Elaina Bosco Ft. Lauderdale, FL



2. Robert Dunn
Columbus, OH



3. Kyle Kozel Kansas City, MO



4. Eric Tuttobene Rochester, NY



5. Stefan Reynolds Auckland, NZ

October Production

All Time Record to Beat

Month: \$102,403 1st Yr. Eric Neal

All Time Record to Beat Month: \$111,262 Net ALP Eric Neal

Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	MGA	SGA
1. Elaina Bosco	\$74,846	\$73,202		68.5	10	William Cook	Tom Williams
2. Robert Dunn	48,660	62,558	87		9	Keith Zabrocki	Marc Morton
3. Kyle Kozel	40,348	54,497	93		4	Scott Sonnenberg	Geneser-Geneser
4. Eric Tuttobene	40,289	57,258		77.0	6	Paul Rumbuc	Durhon Oldham
5. Stefan Reynolds	39,138	42,726	97	50000000	9	Lawrence Hauck	Steve Friedlander
6. Rodney Husmann	37,664	40,452		78.8	10	Erik Graham	David Cohen
7. Kevin Leonard	33,945	51,342		72.8	6	Marlon Underwood	Scott Smith
8. Adam Cruts	33,506	19,035	88		4	Scott Sonnenberg	Geneser-Geneser
9. Susan Bergh	30,967	35,983		73.8	6	Jeffrey Dinocento	Eric Giglione
10. Nestor Aramayo	30,327	44,076		73.1	5	William Cook	Tom Williams

YTD Production

All Time Record to Beat YTD: \$489,120 1st Yr. Eric Neal All Time Record to Beat

YTD: \$864,620 Net ALP

Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	MGA	SGA
* 1. Elaina Bosco	\$297,198	\$370,986		68.5	10	William Cook	Tom Williams
* 2. Robert Morrison	280,128	280,128		69.2	7	Lewis Prochnau	Rick Altig
* 3. Kevin Leonard	246,524	378,806		72.8	6	Marlon Underwood	Scott Smith
* 4. Eric Tuttobene	229,978	324,787		77.0	6	Paul Rumbuc	Durhon Oldham
* 5. Stefan Reynolds	220,514	295,845	97		9	Lawrence Hauck	Steve Friedlander
6. Mark Reddington	207,344	281,932		74.0	1	Paul Rumbuc	Durhon Oldham
7. Robert Dunn	200,687	259,469	87		9	Keith Zabrocki	Marc Morton
8. Maurice Davies	182,668	266,759		68.4	2	Roger Geering	Steve Friedlander
9. Jason Dickson	177,394	245,865		68.9	2	Alex Roland	Chris La Fond
10. Rodney Husmann	168,925	208,317		78.8	10	Erik Graham	David Cohen

General Agent selection guidelines for recognition in the Spotlight are as follows: Must have two First Year Agents coded and meet all production requirements.

Ask and You Shall Receive...

THE FRONT LINE

American Income and National Income introduces two PR tools to help your Reps with lead generation.

FROM THE HOME OFFICE

As we have said so many times, our number one priority at the Home Office is to assist you in becoming a successful member of our team and this Company. To accomplish this task, we are continually looking for ways to improve.

Given this priority, recently, American Income and National Income's Market Development Team – Jules Pagano, Executive Director of the Labor Advisory Board, Hugh Walsh, Assistant Executive Director of the Labor Advisory Board, Denise Bowyer, Vice President of Public Relations, Paul Straubel, Vice President of Credit Union Development, Terrell Tipton, Director of Leads Administration, and Brenda Frizzell, Creative Director of Marketing – put together a bi-monthly Public Relations newsletter, The Front Line, to assist our PR Reps with their priority – lead generation.

Lead generation is one of the keys to building a successful Agency. Good leads provide an Agency with solid appointments that generate both quantity and quality business; thus providing a base to begin generating referrals. Our PR Reps are the individuals who literally go out each and every day, standing on the front lines in the marketplace, developing relationships and generating an increasing number of leads for our Producers to work.

Our Public Relations focus for 2004 is to fully develop our labor union and credit union markets thereby expanding each Agency's market reach and potential. In creating *The Front* Line, we wanted to put a descriptive emphasis on what our Public Relations team does in the field and what they will be concentrating on in the months ahead. This tool offers a myriad of information which our Reps will find useful. From what's going on politically to advice from fellow PR Reps, this newsletter has it all.

As a team we all work together in both a real and virtual sense to systematically develop new ideas, new resources, and most importantly, ways to communicate. The Front Line was designed to offer infornation on the union and credit union communication arena so our Reps can get the information and resources they need in a timely manner to effectively execute their duties. To facilitate the effectiveness of the newsletter, we have also developed the News Flash, a mini bulletin of sorts, to get pertinent information in the hands of our Public Relations team so they have time to act instead of react.

The opportunity before us is tremendous and we want you to have all the best to do your best. Look for these new tools and plan your Public Relations activities with your entire Agency in mind.

If you have any ideas or resources you want to share on the PR front, e-mail the Home Office Market Development Team at marketing@ailife.com. You can also check out The Front Line online at the PR Resource Center on our Web site www.ailife.com.

"What an excellent way to get out the information our Public Relations team needs so they can be more involved."

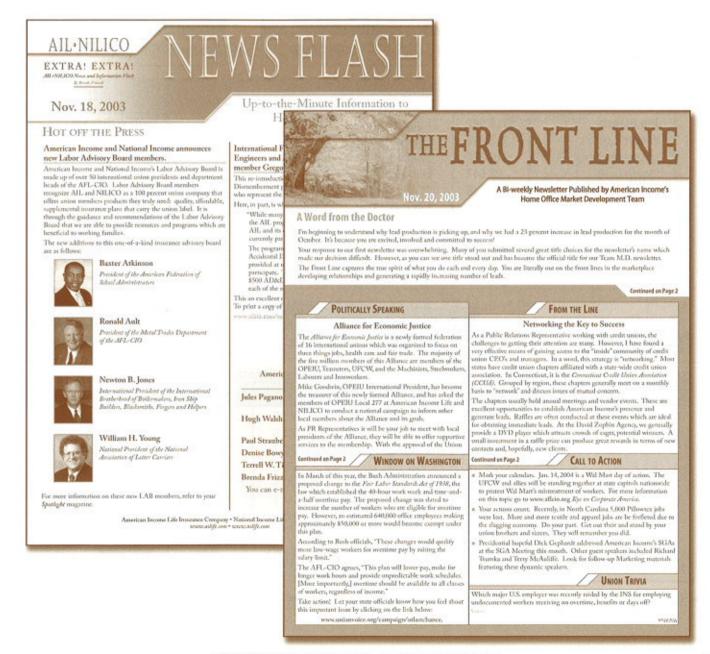
- Denise Bowyer, Vice President of Public Relations

"This is a great tool for our PR Reps. They are the ones out there everyday doing what it takes to get American Income and National Income on the minds and in the hearts of union members everywhere."

- Brenda Frizzell, Creative Director of Marketing

"With our PR iniative focused on developing our markets, this newsletter will offer our Public Relations team a much needed starting point, and will give them the information they need to help drive this Company to the next level."

- Paul Straubel, Vice President of Credit Union Development





. Jim Bianchi Rochester, NY



Ft. Lauderdale, FL

William Cook



3. Lawrence Hauck Auckland, NZ



Rochester, NY



5. Paul Rumbuc Rochester, NY

October Production

All Time Record to Beat Month: \$190,653 1st Yr. \$lav Bitman

Al	l Time	Record	to Beat
Month:	\$236,811	Net ALP	Ed Orell

	Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	SGA
1.	Jim Bianchi	\$119,542	\$125,286		74.3	16	Durhon Oldham
2.	William Cook	112,410	139,786		68.2	18	Tom Williams
3.	Lawrence Hauck	110,266	114,045		74.9	12	Steve Friedlander
4.	Steven Greer	98,547	139,406		75.7	14	Durhon Oldham
5.	Paul Rumbuc	91,046	217,549		75.9	18	Durhon Oldham
6.	Erik Graham	80,748	138,690		78.0	22	David Cohen
7.	Christopher Alphen	68,194	69,076		78.2	7	Giglione-Brister
8.	Marlon Underwood	64,431	103,017		67.1	11	Scott Smith
9.	Anthony Thomas	63,545	65,506		71.0	6	Williams-Zipper
10.	David Iriye	61,438	87,718		70.7	18	David Cohen

YTD Production

All Time Record to Beat YTD: \$1,705,178 1st Yr. \$lav Bitman

All Time Record to Beat YTD: \$2,127,959 Net ALP Paul Rumbuc

	Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	SGA
* 1.	Paul Rumbuc	\$1,027,003	\$1,823,034		75.9	18	Durhon Oldham
* 2.	Lawrence Hauck	875,015	983,944		74.9	12	Steve Friedlander
* 3.	Steven Greer	820,603	1,032,029		75.7	14	Durhon Oldham
* 4.	Jim Bianchi	690,701	807,892		74.3	16	Durhon Oldham
* 5.	David Iriye	674,239	804,642		70.7	18	David Cohen
6.	Marlon Underwood	524,985	868,747		67.1	11	Scott Smith
7.	William Cook	523,874	798,526		68.2	18	Tom Williams
8.	Steve Foti	520,370	915,285		70.1	12	Jatoft-Foti
9.	Erik Graham	489,414	992,028		78.0	22	David Cohen
10.	Brian Quinn	484,012	539,296	80		8	Geneser-Geneser

Master General Agent selection guidelines for recognition in the Spotlight are as follows: Must have four First Year Agents coded and meet all production requirements.

\$Show Me the Money\$

Retention Bonus*

Qualifier	SGA	Bonus Amount
Matthew Wolfanger	Durhon Oldham	\$6,488.39
David Wang	Scott Smith	\$4,148.94
Douglas Bauknecht	Rick Altig	\$3,336.29
Mary Ann Gaelic	Steve Friedlander	\$3,118.89
Timothy Cruise	Scott Smith	\$3,094.68
Karen McQuoid	Steve Friedlander	\$2,905.18
Hurst Kopp	Nick Nitkowski	\$2,718.30
Abdulrazzag Ahmed	Scott Smith	\$2,665.08
Marlon Underwood	Scott Smith	\$2,645.74
Lance Brown	David Cohen	\$2,621.30

Total Retention Bonus Paid: \$546,212.59 505 Producers Qualified

Leadership Bonus*

Qualifier	SGA	Bonus Amount
Jim Bianchi	Durhon Oldham	\$10,532.11
William Cook	Tom Williams	\$9,222.30
Paul Rumbuc	Durhon Oldham	\$9,177.79
Anthony Thomas	Williams-Zipper	\$7,148.83
Steven Greer	Durhon Oldham	\$6,885.48
Lawrence Hauck	Steve Friedlander	\$5,336.79
David Iriye	David Cohen	\$5,260.64
Marc Rosen	Eric Giglione	\$4,420.09
Erik Graham	David Cohen	\$4,173.96
Theodore Pappas	Eric Giglione	\$4,082.62

Total Leadership Bonus Paid: \$142,678.72 80 Managers Qualified

PR Bonus*

Qualifier	SGA	VATE A	Bonus Amount
Al Wall	Joshua Chalom		\$2,095.63
Malka Arony	Cohen & Hartman		\$2,054.61
Robin Andrade	Giglione-Brister		\$1,652.76
Rona Pileggi Spano	Scott Smith		\$1,552.86
Laurie Onasch	Manone & Altig		\$1,182.16
Brenda DiSomma	Eric Giglione		\$1,105.38
Cheryl Cook	Durhon Oldham	The sandy was all the last	\$1,063.20
Fances Christie	Rick Altig		\$960.75
Vivian Dwyer	Ali Shahrak		\$930.30
Mark Gagliardi	Jatoft-Foti		\$920.61
Total PR Bonus Paid:	\$30,598.752	48 PR Reps	Qualified

* Only the top ten qualifiers in each bonus category are shown. A full list of bonus qualifiers is provided on the inserts accompanying this magazine.

Are You Handling AIL Partners Enrollments Correctly?

Last March, the Home Office changed the way Partners enrollments were handled to maximize their effectiveness as a lead source. Therefore, in order to maximize Partners' lead potential, the brochure was modified to include an additional perforated enrollment form.

The brochure now includes a small enrollment form for the basic program and a separate enrollment form for the Gold program.

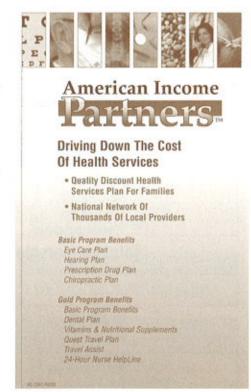
Since the basic program is offered at no cost, the new format allows a Producer to complete the new perforated form for an applicant who wants the discount card, with or without insurance coverage, during their visit with the prospect.

The new Partners enrollment brochure and process have given some much needed attention to a beneficial program offering. However, there are some things to keep in mind when promoting the Partners program and submitting paperwork to the Home Office.

- Producers should complete the basic enrollment while in a prospect's home and pass the enrollment form on to their SGA's office to be submitted with new business each week.
- The enrollment form should be stapled to the application along with the CWA check if the prospect is also appying for insurance coverage. Please do not bundle the Partners requests together and staple them in a stack to the transmittal.
- If the prospect does not want insurance, but wants the discount card, the enrollment form should be forwarded with new business transmittals. From that point, the applicant's enrollment will be processed by submit-operators and the basic card will be issued to the applicant. These submissions may be bundled.
- Remember to leave the brochure, which still has an enrollment form for the Gold program, with the prospect and explain if they are interested in upgrading to the Gold program, they just need to complete the Gold enrollment and send it, along with their activation fee check, in the envelope provided.

This new Partners enrollment format has generated more enrollments, increased the program's usage, and certainly has increased your lead database for the renewal process. Just remember, doing it right the first time allows for a faster turn around and a

more satisfied client.



For more information on this valuable program, log onto www.ailife.com.

PARTNERS PROGRAM

American Income's Partners Plan -

A Great Resource for both You and Your Customers

The American Income's Partners Plan and the Best Benefits Plan, offered by SGAs in New York, have been a powerful resource and marketing tool for the past several years. Not only do these plans provide members with access to the largest provider networks in the nation, but provide discounts themselves. These discounts add up to valuable savings for many families each year. In fact, the prescription discount program, part of the Basic Partners Plan, has provided members an estimated \$2.5 million in prescription drug savings! This is an average savings of almost 29 percent per prescription (see the chart below).

With spiraling health care costs and drug prices skyrocketing, the Partners Plan and the Best Benefits Plan make great economic sense for the many union families you call upon each and every day. Your customers can receive these valuable benefits offered through both plans with minimal expense since - the Basic Partners Plan is offered at no cost and the Best Benefits Plan can be activated for only a \$10 fee.

Make sure you are offering this powerful discount program to everyone who requests to participate. The savings will add up for the families we serve and so will their appreciation for you in taking the time to explain and enroll them in this beneficial program.

For more information on these plans, log onto www.ailife.com

Partners Plan Rx Savings Through September 2003

Month	Claims	Paid	Submitted	Net Savings
January	10,459	\$293,116	\$413,553	29.12%
February	9,564	\$264,118	\$372,611	29.12%
March	10,675	\$305,043	\$430,889	29.21%
April	10,093	\$287,339	\$403,225	28.74%
May	10,184	\$288,466	\$405,904	28.93%
June	9,947	\$282,686	\$400,538	29.42%
July	10,184	\$288,720	\$408,850	29.38%
August	10,131	\$279,978	\$392,505	28.67%
September	9,950	\$198,577	\$281,254	29.40%

STATE GENERAL AGENTS



Durhon Oldham

Category I		ОСТО	BER PR	ODUCTION	YEAR TO DATE PRODUCTION					
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Durhon Oldham	\$392,341	\$164,400	239	\$585,639	HERE	76	\$2,723,492	\$1,161,600	234	\$3,918,276
Rick Altig	1,172,885	596,400	197	1,743,181		69	9,341,153	5,964,000	157	14,782,872
Jatoft-Foti	212,210	164,400	129	340,018		69	1,591,573	1,753,200		2,923,109
Scott Smith	339,332	276,000	123	653,040		68	3,115,629	2,760,000	113	5,973,904
David Cohen	217,957	192,000	114	336,537		72	1,966,863	1,920,000	102	3,222,669



Tom Williams

Category II		ОСТО	YEAR TO DATE PRODUCTIO			CTION				
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Tom Williams	\$171,642	\$84,000	204	\$248,145		68	\$1,009,340	\$840,000	120	\$1,932,639
Giglione-Brister	154,939	96,000	161	165,099		73	1,754,456	960,000	183	1,919,760



Joseph Manone

Category III		OCTOBER PRODUCTION						TO DATE I	PRODU	CTION
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Joseph Manone	\$143,187	\$68,400	209	\$217,853		75	\$750,471	\$684,000	110	\$1,614,101
Mark Hancock	96,491	68,400	141	141,442		70	495,141	684,000		953,424
Steve Hartman	91,623	68,400	134	119,133	89		261,898	273,600		380,764
David Zophin	77,282	68,400	113	98,952		78	667,477	684,000		935,774
Marc Morton	73,869	68,400	108	149,314		71	848,209	684,000	124	1,359,771



Steve Friedlander

Category IV		AUGU	DUCTION	YEAR	TO DATE I	PRODU	CTION			
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Steve Friedlander	\$128,775	\$56,400	228	\$156,630	13/13	74	\$1,253,849	\$564,000	222	\$1,617,090
Gleb Ostrovsky	79,477	56,400	141	100,621	91		264,282	225,600	117	335,948
Jim Surace	74,757	56,400	133	133,480		69	838,478	702,000	119	1,438,885





Rick Altig & Ilija Orlovic

Category V	AUGUST PRODUCTION							TO DATE F	PRODU	CTION
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Altig-Orlovic	\$85,120	\$44,000	193	\$92,270	81		\$404,540	\$264,8000	153	\$469,478



Chris Wittenbach

Category VI		AUGU	YEAR	TO DATE I	PRODU	CTION				
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Chris Wittenbach	\$39,026	\$33,000	118	\$51,107	97		\$116,038	\$66,600	174	\$127,702

Welcome to the Board



INTRODUCING:

Ronald Ault

President of the Metal Trades Department of the AFL-CIO

Ronald Ault, President of the Metal Trades Department of the AFL-CIO, has been selected to sit on American Income and National Income's Labor Advisory Board. Mr. Ault brings 31 years of experience to this premier labor advisory board.

The Metal Trades Department serves as an umbrella collective bargaining organization for 17 AFL-CIO organizations. Founded in 1908, the Metal Trades Department is the AFL-CIO's oldest constitutional department and the only one with authority to negotiate and sign collective bargaining agreements. Metal trade councils affiliated with the Metal Trades Department negotiate and administer multi-union contracts in ship building and repair. energy and chemical companies, mining and milling operations, nuclear research and general maintenance facilities in the public and private sector.

Before being selected as president, Ault served as the East Coast representative of the Metal Trades Department.

Ault is a an inside machinist by trade. He was formerly an organizer with the International Union of Operating Engineers and a former business representative for the International Association of Machinists. He also served a four-year stint with the U.S. Navy including a tour of duty in Vietnam.

Mr. Ault has served as president of the Tidewater Federal Employees Metal Trades Council and chairman of the Conference Committee at NNSY.

We are looking forward to a long partnership with Mr. Ault and the AFL-CIO. It is through the guidance and recommendations of our Labor Advisory Board members, like Ronald Ault, and it is through their vast union experience that American Income and National Income can offer programs beneficial to union members and their families.

LABOR ADVISORY BOARD MEMBERS

Paul Almeida, President Dept. for Prof. Employees

Stuart Appelbaum, President RWD Union/UFCW

Baxter Atkinson, President AFSA

Ronald Ault, President Metal Trades Department

Morton Bahr, President CWA

Dave Barrett, Former Premier Province of British Columbia

Theodore Bikel, President AAAA

William Burrus, President APWU

Sam Cabral, President Int'l Union of Police Assoc.

Doug Dority, President UFCW

John Dougherty, President OPCM Int'l Association

Gerald Feder, LAB Secretary Feder and Associates

Edward Fire, President IUE/CWA

M.A. "Mac" Fleming, President Brotherhood of MWE

Patricia Friend, President AFA

Larry Gregoire, President Int'l CWUC/UFCW

James Grogan, Jr., Gen. Pres. AWIU

Don Hahs, Int'l President BLE

Sonny Hall, President TWUA

Iames Hoffa, General President Int'l Brotherhood of Teamsters

Joseph Hunt, General President Int'l Assoc. of BSORIW

Frank Hurt, Int'l President BCTGM

Gloria Johnson, President CLUW

Newton Jones, Int'l President

Gregory Junemann, Int'l Pres. IFPTE

George Kourpias, President ARA, AFL-CIO

Thomas F. Lee, President AFM of the U.S. and Canada

William Lucy, Sec-Treasurer AFSCME

Leon Lynch, Vice President USWA

Martin Maddaloni, Gen. Pres. UAJAPPFI

Hon. Ray Marshall Former US Secretary of Labor Warren Mart, Gen. Sec.-Treas.

IAM Terry O'Sullivan, President LIUNA

Oscar Owens, Sec-Treasurer Amalgamated Transit Union Jules Pagano, Exec. Director

AIL Labor Advisory Board W. "Dan" Pickett, President

BRS Clyde Rivers, Assoc. President CSEA

Cecil Roberts, President UMWA

Milton Rosado, President LCLAA

Michael Sacco, President SIU

Robert Scardelletti, Int'l Pres. TCIU Harold Schaitberger, President

Edward C. Sullivan, President BCT Department

Michael Sullivan, Gen. Pres. SMWA

John Sweeney, President AFL-CIO

George Tedeschi, President GCIU

Richard Trumka, Sec-Treas. AFL-CIO

Tim Tuttle, President AFGWU Gene Upshaw, President

Hugh Walsh, Asst. Exec. Dir.

AIL Labor Advisory Board Donald Wightman, President

UWUA James Williams, Gen. President IUPAT

Boyd Young, President PACE Int'l Union William Young, President

NALC

Hon. Speaker Jim Wright, Honorary Member of LAB

LABOR ADVISORY BOARD

Welcome to the Board



William Young, President of the National Association of Letter

Carriers (NALC), has been selected to sit on American Income

and National Income's Labor Advisory Board. Mr. Young brings

38 years of experience to this one of a kind labor advisory board.

Founded in 1889, the NALC is a union of city letter carriers

employed by U.S. Postal Service. Letter carriers delivered an

week to get this tremendous job accomplished. These letter

and towns across America.

estimated 203 billion pieces of mail last year working six days a

carries serve more than 138 million homes in the cities, suburbs

Mr. Young's background includes serving in four of the NALC's

top 10 resident officer positions since 1990. After serving in the

Army, Young began his postal career in 1965 in San Luis Obispo,

California where he became involved with the NALC.

INTRODUCING: William Young President of the National Association of Letter Carriers

> Young became a shop steward in 1969. He was later elected branch president in 1971, state officer in 1972, regional administrative assistant in 1978 and national business agent for the San Francisco area in 1986.

> After serving in many other union elected posts, Mr. Young was elected executive vice president in 1998 - a post he held until he took over as president.

It is through the guidance and recommendations of AIL's Labor Advisory Board that we are able to provide resources and programs which are beneficial to working families. We hope Mr. Young's presence on the board will provide a letter carrier's perspective in order to continue to make this goal possible. We are looking forward to a prosperous relationship with the NALC and Mr. Young.



PR Manager



Debbie Enstedt Winnipeg, MB

Category A:



Al Wall Toronto, ON



Robin Andrade Framingham, MA

Category B:



Malka Arony Phoenix, AZ



Brenda Swecker Canonsberg, PA

Category C:



Cheryl Cook Harrisburg, PA



David Blaisdell Nashville, TN

October Production

PR Manager	No. Cards	SGA
1. Debbie Enstedt	21,835	Rick Altig
2. Brenda DiSomma	9,684	Eric Giglione
3. Al Wall	8,868	Joshua Chalom

All Time PR Card Production Record

Month: 18,960 cards Anthony Gentili

Category A	No. Cards	SGA
1. Al Wall	8,868	Joshua Chalom
2. Robin Andrade	7,210	Giglione-Brister
3. Cheryl Cook	5,478	Durhon Oldham
4. David Blaisdell	5,007	Rick Altig
5. Mark Gagliardi	3,915	Jatoft-Foti

Category B	No. Cards	SGA
1. Malka Arony	4,070	Steve Hartman
Brenda Swecker	3,783	Chris La Fond
Rachelle Valdez	3,725	Marcellus Adams
4. Catherine Briggle	2,160	Steve Hartman
5. Laurie Onasch	1,648	Manone & Altig

All Time PR Group Production Record

Month: 125 groups Darrell Dorey

Category C	Groups	SGA
1. Cheryl Cook	17	Durhon Oldham
2. David Blaisdell	12	Rick Altig
3. Pater Nielsen	11	Scott Smith
4. Robin Denham	10	Geneser-Geneser
4. Joseph Galusha	10	Durhon Oldham
4. Casandra Robinson	10	Altig-Martyn

YTD Production

PR Manager	No. Cards	SGA	
*1. Debbie Enstedt	205,258	Rick Altig	7
*2. Brenda DiSomma	46,246	Eric Giglione	-
3. Charles Hill	43,293	Jatoft-Foti	

All Time PR Card Production Record

YTD: 61,879 cards Denise Bowyer

Category A	No. Cards	SGA
*1. Rona Pileggi Spano	41,473	Scott Smith
*2. Brenda DiSomma	29,843	Eric Giglione
*3. Al Wall	29,503	Joshua Chalom
4. Robin Anrade	25,659	Giglione-Brister
5. David Blaisdell	23,643	Rick Altig

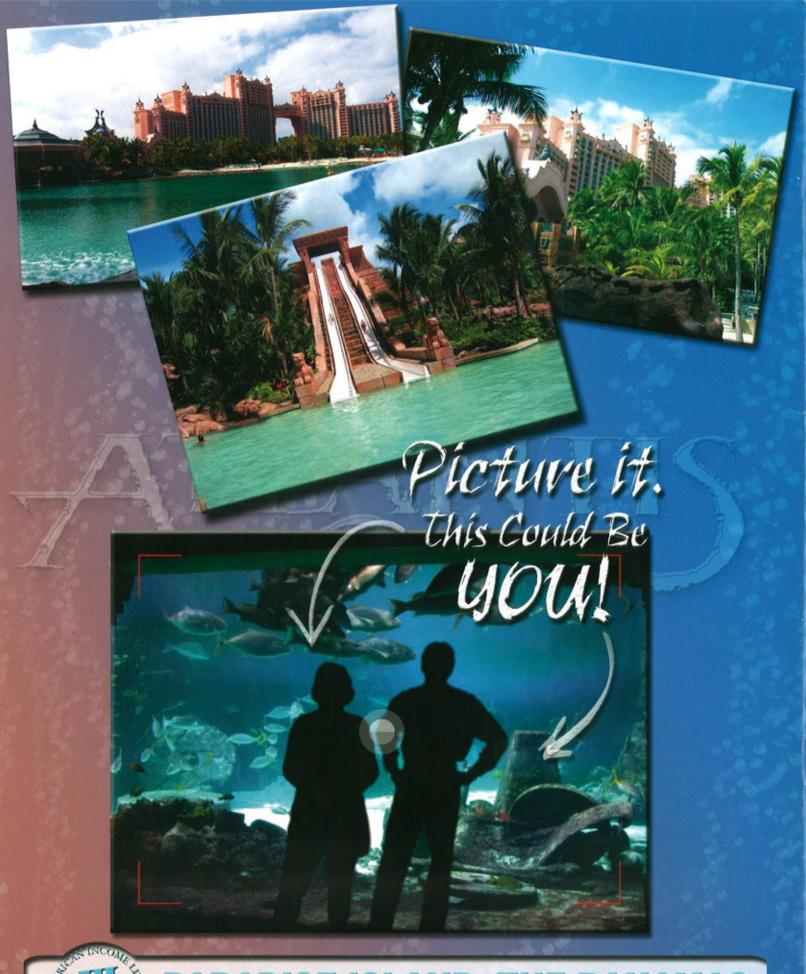
Category B	No. Cards	SGA
*1. Malka Arony	23,781	Steve Hartman
*2. Laurie Onasch	22,605	Manone & Altig
*3. Brenda Swecker	17,156	Chris La Fond
4. John Wilkinson	15,468	Geneser-Bitman
5. Irene Rurycz	15,071	Jim Surace

All Time PR Group Production Record

YTD: 514 groups Darrell Dorey

Category C	Groups	SGA
*1. Donald Spohn	74	Marc Morton
*2. Becky Cutler	70	Bill Jennings
*3. Kenneth Altizer	69	Marc Morton
4. Cheryl Cook	68	Durhon Oldham
5. Richard Case	67	Jim Surace
5. Richard Case	67	Rick Altig

Category A = SGA categories one and two. Category B = SGA categories three, four, five and six. Category C = Top number of group credits signed from all SGA categories. Public Relations Manager selection guidelines for recognition in the Spotlight are as follows: Must have two PR Representatives coded and meet all production requirements.





PARADISE ISLAND, THE BAHAMAS

Qualifiers

Al Wall	\$2,095.63
Malka Arony	\$2,054.61
Robin Andrade	\$1,652.76
Rona Spano	\$1,552.86
Laurie Onasch	\$1,182.16
Brenda Di Somma	\$1,105.38
Cheryl Cook	\$1,063.20
Frances Christie	\$960.75
	\$930.30
Vivian Dwyer	\$920.61
Mark Gagliardi	
Brenda Swecker	\$909.72
Joseph Galusha	\$868.27
Jennifer Opra	\$865.34
David Blaisdell	\$864.85
Leo VanDenBussche	\$849.94
Becky Cutler	\$734.09
Catherine Briggle	\$694.26
Shannon Walker	\$629.06
Irene Rurycz	\$622.26
Susan Gilbert	\$617.88
George Farenthold	\$608.92
Casandra Robinson	\$597.36
Anne Bowyer	\$577.60
Erin McKee	\$545.99
Jaime Midtbo	\$531.65
Richard Case	\$471.10
Darrell Dorey	\$463.00
Jenny Williams	\$448.58
Susan Kelleher	\$386.90
Jacqueline deVooght	\$363.92
Charles Hill	\$357.17
Patti Morgan	\$352.45
Erica Dalager	\$317.02
Robin Denham	\$311.70
Pater Nielsen	\$266.22
Sandra Johnson	\$250.56
Parminder Sihota	\$238.50
Robert Dailey	\$231.03
Richard Meshulam	\$230.13
Janna Khichoyan	\$229.14
John Wilkinson	\$211.77
William Verbeten	\$211.64
Suzanne Powers	\$211.32
William Gibson	\$206.82
Mario Soljan	\$199.71
Donald Spohn	\$195.12
Terrie Hobson	\$189.81
Leigh Yost	\$185.85
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JANUARY FEBRUARY MARCH APRIL MAY JUNE JULY AUGUST NOVEMBER DECEMBER



\$30,564.91

October Bonus Qualifiers

Jim Bianchi \$10,532.11
Bill Cook \$9,222.30
Paul Rumbuc \$9,177.79
Anthony Thomas \$7,148.83
Steven Greer \$6,885.48
Lawrence Hauck \$5,336.79
David Iriye \$5,260.64
Marc Rosen \$4,420.09
Erik Graham \$4,173.96
Theodore Pappas \$4,082.62
Bill Hayer \$3,920.67
Francisco Perez \$3,429.11
William Heath \$3,038.80
John McGrath \$2,908.01
Marlon Underwood \$2,837.16
Darren Miller \$2,737.82

ober Bonus Qua
Jonathan Saluk \$1,123.80
Jean Marc Louis \$1,120.02
Hujber Christine \$1,078.44
John Hancock \$1,074.20
Kent Booze \$973.74
Lee Conti \$955.77
Gregory Siard \$914.67
Nestor Aramayo \$910.51
Christopher Alphen \$904.77
Adam Kiss \$897.33
\$875.53
Vincent Gore \$850.08
Michael Nowak \$838.12
Jason Danielson \$830.91
Everett Elstak \$796.00
Elaina Bosco \$755.88

CIS
Stefan Reynolds \$698.49
Yaacov Rosenberg \$662.64
Ernesto Conder \$651.93
Dana Hazlett \$620.49
Kevin Leonard \$607.02
Rodney Husmann \$586.33
Robert Dunn \$580.48
Horace Johnson \$575.47
Brandon Ito \$524.20
David Wang \$435.78
Mary Ann Gaelic \$427.23
Jerald Muhammad \$423.88
Kevin Khadivian \$422.83
Kobie Samuels \$409.33
Brian Traboulay \$402.97
Matthew Wolfanger \$391.92

Maurice Davies \$386.12
Mahoney Ryan \$358.06
Sarha Lundgren \$351.74
Saeid Ali Nessar \$349.15
Leo Soucy \$341.90
Carlos Bastardo \$338.68
John Threadgill \$335.75
Steven Strong \$312.30
Scott Georger \$302.71
Jorge Rubio \$299.92
Mike Defazio \$296.76
Ronald Browning \$290.02
Elmore Mundell \$267.72
Jason Anderson \$264.29
Hal Herman \$239.41
Mark Reddington \$218.71

Total \$142,678.72

RETENTION BONUS

QUALIFIER	AGENCY		QUALIFIER	AGENCY		QUALIFIER	AGENCY	
Marthau Wallanear	Durhon Oldham	\$6,488.39	Robert Chuva	Eric Giglione	\$1,567.87	Sandi Babcock	Rick Altig	\$1,201.59
Matthew Wollanger	Scott Smith	\$4,148.94	Dennis Muth	Rick Altig	\$1,561.95	Kirk Kupsky	Geneser-Bitman	\$1,200.32
David Wang	Rick Altig	\$3,336.29	Luis Hinds	David Cohen	\$1,552.70	Benjamin Mancillas	Joseph Manone	\$1,197.32
Douglas Bauknecht		\$3,118.89	Sean Griffin	Geneser-Geneser	\$1,551.34	Christopher Lockridge	Gleb Ostrovsky	\$1,197.18
Mary Ann Gaelic	Steve Friedlander Scott Smith	\$3,094.68	Kenneth Leith	Marc Zipper	\$1,548.93	Joseph Moore	Marc Zipper	\$1,194.54
Timothy Cruise	Steve Friedlander	\$2,905.18	Timothy Houser	Durhon Oldham	\$1,537.18	Michael Snow	Rick Altig	\$1,190.42
Karen McQuoid	Nick Hitkowski	\$2,718.30	Michael Oromaner	Eric Giglione	\$1,519.83	Bertram Feldman	Tom Williams	\$1,189.80
Hurst Kopp	Scott Smith	\$2,665.08	Kenneth Medina	Jatoh-Foti	\$1,517.95	Steven Rodriguez	Eric Neal	\$1,183.62
Abdulrazzan Alimed	Scott Smith	\$2,645.74	Michael Massaro	Eric Giglione	\$1,511.85	Taiwo Daisi	Eric Giglione	\$1,181.66
Marton Underwood	David Cohen	\$2,621.30	Steve Ludwig	Geneser-Geneser	\$1,510.83	Fredrick Hadayia,	Durhon Oldham	\$1,180.88
Lance Brown	Rick Altig	\$2,584.56	Joseph Coarsey	Joseph Manone	\$1,508.81	Robert Pomerleau	Rick Mansfield	\$1,178.61
Robert Russo	Durhon Oldham	\$2,569.22	Maria Esposito	Steve Hartman	\$1,508.47	James England	Vic Hancock	\$1,172.64
Michael Nowak	Jatolt-Foti	\$2,533.23	Arnold Jacoviello	Tom Williams	\$1,507.16	Leslie Taylor	Dan Phillips	\$1,171,28
Robert Ulreich	David Cohen	\$2,528.95	Rithya Khut	Nick Altig	\$1,506.06	William Sanders	Rick Alug	\$1,163.51
Emmanuelle Fantoli Ruben Soberanes	Jatoft-Feti	\$2,479.77	Brian Adams	Durhon Oldham	\$1,505.28	David Jennings	Durhon Öldham	\$1,160.36
Curt Snow	latolt-Foti	\$2,448.84	David Farraway	Rick Altig	\$1,493,21	Anthony Scavera	Rick Alóz	\$1,150.24
Russell Morris	Marc Lipper	\$2,365.68	Gregory Krier	Rick Altig	\$1,491.49	Al-Karim Walji	Rick Alog	\$1,149,24
Fernando Oliveira	Joshua Chalom	\$2,355.51	Anthony Christman	Gary Bleier	\$1,490.46	John Claxton	Robert Hughes	\$1,148.81
Victor Quimson	Jatofe-Foti	\$2,352,57	Ramin Haghsoud	Vlad Basov	\$1,483.67	Marjorie Long	Chris La Fond	\$1,141.62
Kim Wilhelm	Nick Altig	\$2,258.70	William Heath	Mark Hancock	\$1,475.87	Scott Georger	Durhon Oldham	\$1,135.91
Larry Lozano	Jatoft-Foti	\$2,241.69	Joseph Larsen	Rick Altig	\$1,469.68	Robert Rife	Vic Hancock	\$1,118.50
Yvonne Hernandez	David Cohen	\$2,232.96	William Thompson	Vic Hancock	\$1,469.68	John Franklin	David Cohen	\$1,116.72
Jason Gardner	Ali Shahrak	\$2,230.59	Susanne Munro	Durhon Oldham	\$1,459.81	Larry Malitz	David Zophin	\$1,101.22
Nestor Aramayo	Tom Williams	\$2,199.80	Ronald Browning	Tom Williams	\$1,452.01	Dan Rawn	Bick Altig	\$1,097.67
Cynthia Wilhelmi	Rick Altig	\$2,173.00	Timothy Clark	lim Surace	\$1,439.12	Peiteh Li	Rick Altig	\$1,096.08
Hal Herman	Durhon Oldham	\$2,170.95	Jeffrey Ruffing	Chris La fond	\$1,433.14	Colin Pierre	Tyrone Conard	\$1,093.53
Teressa Carlton	Geneser-Geneser	\$2,166.63	Robert MacDonald	Durbon Oldham	\$1,429.10	Carey Vance	Marc Morton	\$1,090.20
Joseph Heptig	Geneser-Geneser	\$2,087.33	Douglas Zigby	Joshua Chalom	\$1,428.75	Madlyn Woodyard	David Cohen	\$1,087.42
Christopher Daidone	Ali Shahrak	\$2,080.65	Peter Athas	Chris Wittenbach	\$1,426.10	Ramel Madriaga	Nick Altig	\$1,086.72
Maurice Davies	Steve Friedlander	\$2,074.08	Christopher Fave	Durhon Oldham	\$1,414.97	Calin Baban	Vlad Basov	\$1,086.32
Rudi Camenzind	David Cohen	\$2,072.05	Dennis Pochron	Jim Surace	\$1,413.91	Randy Clem	Geneser-Bitman	\$1,083.37
Mark Bleier	Gary Bleier	\$2,025.48	Carl Boldon	Scott Smith	\$1,409.36	Justin Smith	Steve Friedlander	\$1,081.14
Elmore Mundell	Scott Smith	\$2,024.12	Brodie O'Brien	Kick Altig	\$1,397.67	Andrew Fike	Williams-Williams	\$1,072.16
Hugo Rust	jatoft-foti	\$2,022,21	Daniel Pavek	Rick Altig	\$1,397.64	Kent Thrower	Chris La Fond	\$1,066.23
Louis Mull	Eric Giglione	\$2,010.05	Bradley Kincaid	Rick Altig	\$1,395.46	Jennifer Anderson	Rick Alúg	\$1,062.66
John Thomas	Chris La Fond	\$2,009.12	Stuart Paolino	Eric Giglione	\$1,395.01	Donald Anderson	Eric Giglione	\$1,061.16
Mohammed Gani	Rick Altig	\$1,989.03	David Thomas	Durhon Oldham	\$1,382.44	Ramona Cruz	Geneser-Geneser	\$1,059.51
Zulfikar Bhukera	Scott Smith	\$1,979.15	Joey Kennedy	Rick Altig	\$1,375.93	Eddy Metidieri	Durhon Oldham	\$1,058.91
Cyril Desrosiers	Rick Altig	\$1,940.68	Eric Guinn	Ali Shafirak	\$1,373.13	Preéti Sahgal	Joshua Chalom	\$1,058.16
Barry Deardorff	Eric Giglione	\$1,934.47	William Whitaker	Altig-Orlaric	\$1,370.64	Tony Sutton	Geneser-Geneser	\$1,055.33
Chris Beresten	Rick Altig	\$1,877.28	Michaela limothy	Eric Giglione	\$1,370.58	Sarah Kocinski	Geneser-Geneser	\$1,053.00
Jenny Yenser	Geneser-Geneser	\$1,872.93	Denise Battiste	Durhon Oldham	\$1,360.77	Justin Hill	Steve Hartman	\$1,049.52
Huyen Bakthy	Williams-Zipper	\$1,865.37	Daniel Phares	Marc Horton	\$1,356.36	Kathleen Loughran	Eric Giglione	\$1,046.16
Steven Strong	Williams-Zipper	\$1,864.98	Robert Olson	Scott Smith	\$1,352.18	Gabriela Mendoza	David Cohen	\$1,045.27
Daniel Potilectio	Scott Smith	\$1,858.06	Heather Baus	Rick Altig	\$1,336.42	Sarah Lundgren	Geneser-Bitman	\$1,037.64
Robert Dunn	Harc Morton	\$1,853.97	Crystal Valentine	Steve Hartman	\$1,335.90	Mark Ahlman	Bill Jennings	\$1,034.73
Tommy Nichardson	Robert Smith	\$1,851.66	Scott Jordan	Gleb Ostrovsky	\$1,335.45	Stefan Johannsson	Rick Altig	\$1,034.64
Allan Gilbert	Scott Smith	\$1,850.27	Sharon Nigota	Eric Giglione	\$1,327.35	Garrett Harrero	Jatoft-Foti	\$1,032.75
David Thornton	David Cohen	\$1,848.46	Joseph Feulner	Durhon Oldham	\$1,327.20	Rachel Arenas	Rick Alog	\$1,032.66
Leutelia Sampson	Iom Williams	\$1,841.52	David Ackerman	Eric Giglione	\$1,321.95	David Penick	Geneser-Geneser	\$1,029.96
Tobias Jenkins	Chris Wittenbach	\$1,836.35	Ted Schilling	Bill Jennings	\$1,319.92	Robert Bersok	Scott Smith	\$1,029.51
Johnny Harrison	Geneser-Geneser	\$1,835.37	Stephen MacDonald	Joshua Chalom	\$1,314.60	William Hathorne	Scott Smith	\$1,024.20
Harpreet Guiral	Rick Altig	\$1,832.33	Rebecca Moffitt	Jatoft-Foti	\$1,313.01	David Williams	Rick Alog	\$1,020.22
Samuel Cohen	Eric Giglione	\$1,826.04	Scott Desanti	Nick Altig	\$1,312.92	Shoaib Abbasi	Rick Altig	\$1,016.19
Jean Brinkmann	Joseph Manone	\$1,804.97	Omar Hashimi	Jatoft-Foti	\$1,300.23	Jay Meyer	Durhon Oldham	\$1,012.80
Lawrence Tenamore	Scott Smith	\$1,801.65	Earnest Loveless	David Cohen	\$1,298.79	Jose Curbelo	Marc Zipper	\$1,011.72
Paul Allonce	Eric Giglione	\$1,788.00	John Agnew	Enc Giglione	\$1,298.28	Robert Toovey	Rick Altig	\$1,010.52
Brian Wadler	Jacoft-Foti	\$1,776.81	David Fagnaga	Bill Jennings	\$1,295.94 \$1,293.99	Rodger Heaton	Rick Altig	\$1,007.19
Chris Rose	Alog-Hartyn	\$1,752.86	Patrick Parisi	Chris La Fond	\$1,293.99	Kenneth Han	Furer-Whittinghill	\$1,006.83
Cory Lax	Robert Smith	\$1,746.57	Michael Saracino	Durhon Oldham	\$1,290.89 \$1,284.93	Jahanzeb Zafar	Joshua Chalom	\$1,006.56
Arthur Westergren	Tom Williams	\$1,743.56	Helen Taylor	Rick Altig	\$1,284.93	James Humphries	Nob Boles	\$1,006.53
Donald Shuck	Mark Hancock	\$1,735.41	David Jackson	Tom Williams	\$1,277.71	Lorna Williams	Eric Giglione	\$1,005.87
Ron Friedlander	Eric Giglione	\$1,734.03	Hada Marković	Furer-Whittinghill	\$1,275.43	Shane Connody	Tom Williams	\$1,003.29
Michael Kolasa	Hatt Blumert	\$1,733.45	Eddie Hill	Mark Hancock	\$1,274.79	Larry Wright	Dan Phillips	\$1,002.57
Michael Anton	Rick Altig	\$1,721.61	Jinzhou Zhao	Rick Altig	\$1,274.42	Dean Pruitt	Mark Hancock Joe Manone	\$1,000.56
Scott Florin	Scott Smith	\$1,697.26	Curtis Warner	Rick Altig	\$1,275.45 \$1,274.79 \$1,274.42 \$1,270.92 \$1,264.20	Richard Evenson		\$973.01
Randolph Souliers	Alog-Martyn	\$1,687.26	Arkadi Nulman	David Cohen	\$1,264.20	Angeles Ordas	Furer-Whittinghill Durhon Oldham	\$972.22
Leroy Humphries	Vlad Basov	\$1,670.76	Rhonda Shaffer	Durhon Oldham	\$1,262.11	Mark Reddington Roger Hotz	Rick Altig	\$965.69
Margaret Jones	Durhon Oldham	\$1,661.10	Edwin Flores	David Cohen	\$1,259.17		Rick Mansfield	\$954.03
Scatt Keeney	Durhon Oldham	\$1,652.37	Scott Remmey	Eric Giglione	\$1,253.67	Richard Nye Christy Starr	Durhon Oldham	\$942.74
Mike Aslinger	Geneser-Bitman	\$1,643.40	Hichael Jeske	Geneser-Bitman	\$1,297.00 \$1,247.00		Rick Altig	\$935.30
Mike Defazio	Altig-Orlovic	\$1,642.32	Bedis Kilani	Rick Altig	\$1,247.25 \$1,241.25	Ryan Stenglein Scott Shirk	Durhon Oldham	\$929.02
Robert Patterson	Robert Hughes	\$1,639.82	Kristen Huffman	Steve Hartman	\$1,241,23	Robert Seeber	Joseph Manone	\$924,71
Yido Crawford	Steve Friedlander	\$1,637.64	Demario Cooper	Geneser-Bitman Jatoft-Foti	\$1,231.11	Diane Carrion	Eric Giglione	\$924.12
James Stallings	Vlad Basov	\$1,633.83	Alfred Brenner		\$1,230.28 \$1,227.99	William Trotman	Marc Zipper	\$922.91
Darline Cadet	Giglione-Brister	\$1,628.79	Concelor Davis	Scott Smith	\$1,226.38	Peter Tankeh	Rick Albg	\$922.74
Lawrence Liggett	Durtion Oldham	\$1,627.99	Tim Smith	Durhon Oldham Geneser-Bitman	\$1,226.31	Amanda Moore	Marc Topper	\$922.14
Alex Bluhm	Jatoft-Foti	\$1,625.49	Dax Aurand	Durhon Oldham	\$1,224.77	Joseph Ramirez	Kevin. Pawlowski	\$920.52
Max Quasem	David Cohen	\$1,623.66	Bradley Kulak	Scott Smith	\$1,224.34	Joaquin Santos	latoft-Foti	\$918.99
Madia King	Alog-Orlovic	\$1,618.29	James Schneider	Rick Altig	\$1,224.21	lames Flores	Bill Jennings	\$917.55
Lynda Williams	Kevin Pawlowski	\$1,605.90	David Moffat	Rick Altig	\$1,223.94	Bryan Johnson	Geneser-Bitman	\$916.25
Olaf Johnson	Marc Morton	\$1,594.13 \$1,594.11	Joshua Wise Herman Libman	Chris La Fond	\$1,220.44	Dustin Razum	Rick Altig	\$916.23
Rosalie Zwicker	Joseph Manone		Diane Caballero	Robert Smith	\$1,220.66 \$1,208.22	Nancy Parker	Giglione-Brister	\$915.33
David Solomonov	Joshua Chalom	\$1,589.10 \$1,589.10	Jeffrey Abrens	Durhon Oldham	\$1,207.31	Isaac Maleh	Eric Giglione	\$914.97
Horace Johnson	Tom Williams Durhon Oldham	\$1,587.10	Angelika Vassilieva	Bick Altig	\$1,204.77	Peter Hielson	Rick Altig	\$914.91
Russell Lewis	Dunion Viulani	\$1,310.74	reigenna 1433mt14	area mug	4-hanna			

RETENTION BONUS

QUALIFIER	AGENCY		QUALIFIER	AGENCY		QUALIFIER	AGENCY	
Casey Dobbins	Geneser-Bitman	\$914.52	David Masse	Rick Altig	\$687.06	Godley Yarghese	Eric Giglione	\$594.27
Jason Ricci	Eric Giglione	\$912.69	Roger Patty	Williams-Zipper	\$687.06	Tina Whitfield	Ali Shahrak	\$592,71
Steven Engrav	Joseph Manone	\$911.89	Jamie Might	Rick Altig	\$686.58	Jorge Rubio	Eric Giglione	\$592,14
Robert Duncan	Durhon Oldham	\$908.94	John Premus	Eric Giglione	\$685.53	Scott Richardson	Rick Albig	\$591,60
Thomas Alligood	Shashi Parekh	\$907.95	Brian Lulloff	Nick Albig	\$680.79	William Gordon	Jim Surace	\$590.87
Jahan Saffari	Rick Altig	\$907.80	Louis Costa	Eric Giglione	\$480.76	Mai Mizuta	Rick Altig	\$589.08
Anthony Blechman	Joshua Chalom	\$905.97	Brett Maves	Nick Albig	\$680.49	Ashara Pharms	Scott Smith	\$588.99
Stephen Perotti	latoft-Foti	\$905.16	Tiani Warren	David Cohen	\$675.30	Andrew Casell	Williams-Williams	\$588.93
Jennifer Baron	Tom Williams	\$902.89	lay Edlin	Eric Giglione	\$675.06	Damian Gundick	Scott Smith	\$588.47
Clair Divert	Geneser-Bitman	\$901.80	Shivani Patel	Geneser-Geneser	\$673.86	Michael Hendershot	Mark Hancock	\$587.94
Kelly Mccombes	Harc Zipper	\$901,29	Tjiong Oei	Nick Altig	\$673.41	Luis Flores	David Cohen	\$584,99
Rodney Ward	Scott Smith	\$899.94	Brandon Vercruysse	Gleb Ostrovsky	\$672.96	Peter Movellino	Nick Alág	\$584.79
Desislava Dimitrova	John Akers	\$899.25	Tara Dickenson	Nick Altig	\$672.57	Gregory Gerard	Eric Giglione	\$584.34
Justin Brandi	Joseph Manone	\$898.81	lason Caples	Durhon Öldham	\$669.72	Tarik Sheppard	Eric Giglione	\$584.22
Dennis Cedeno	Eric Giglione	\$896.73	Selma Speid	Eric Giglione	\$668.40	Caroline Ahn	David Cohen	\$583.91
Francisco Mejia	Williams-Zipper	\$896.01	Christian Fuhrer	Ali Shahrak	\$667.17	Michael Lavergne	Eric Weal	\$583.71
Efrain Rodriguez	James Fagan	\$895.50	Michael McCarthy	Tom Williams	\$667.08	John Forrest	Wad Basov	\$583.56
John Huber	Eric Giglione	\$889.50	Kimberly Kearney	Durhon Oldham	\$666.99	Herman Strauch	Rick Altig	\$583.32
Karen Eby	Scott Smith	\$884.39	Joseph Laro	Gigione-Brister	\$666.24	Darren Riley	Eric Giglione	\$581.46
Harjeet Rana	Joshua Chalom	\$883.77	lebadiah Kilmer	Durhon Oldham	\$665.94	Alan Tahmazian	David Cohen	\$581.43
Kariton Roberts	Eric Giglione	\$882.63	Lergy Wheeler	Eric Giglione	\$665.13	Helma Walker	Tom Williams	\$581.28
Shannon Richardson	Geneser-Bitman	\$881.36	Marion Jones	Gleb Ostrovsky	\$665.13	Andrew Kilgore	Durhon Oldham	\$581.25
Davendr Dhiman	Rick Altig	\$880.62	Kiwon Lee	Eric Giglione	\$665.04	Perry Cook	Williams-Zipper	\$579.93
Samson Adelufosi	Eric Giglione	\$880.59	Cristina Simao	Giglione-Brister	\$663.48	Donna House	Williams-Williams	\$367.11
Bruce Hoins	Scott Smith	\$880.56	Anthony Hele	Durhon Oldham	\$662.49	Hauricio Delaparra	Tom Williams	\$366.84
Terry Sulfivan	Geneser-Geneser	\$880.09	Jackson Huang	Eric Giglione	\$659.82	Faye Digirolamo	Geneser-Geneser	\$366.33
Cathy Hoffman	David Zophin	\$878.85	Patrick Luem	Geneser-Geneser	\$659.76	Angela Schnaubelt	Mark Hancock	\$365.88
Christophe Robinson	Geneser-Geneser	\$877.86	Kevin Cobb	Robert Smith	\$658.86	Steven Sequeira	Steve Friedlander	\$365,82
Elizabeth Boukidis	Joseph Manone	\$877.77	Richard Joseph	Eric Giglione	\$658.02	Joe Bladkman	Wad Basov	\$365.25
Shannan Lane	Hick Nitkowski	\$875.37	Albert Breneman	Altiz-Orlovic	\$652.86	Gabriele Isaac	Eric Neal	\$364,77
Calslynn Slydell	Tom Williams	\$874.80	Nathan Peck	Wilkams-Zipper		Travis Scheidegger	Rick Alog	
Eric Foskett	Geneser-Geneser	\$874.14	Trista Bilmer	Rick Altig	\$652.62 \$651.81	Daniel Stelzer		\$363.12
Melissa Chan	Eric Giglione	\$873.71		Durhon Oldham			Scott Smith	\$362.22
			Thomas Conolly		\$651.42	Wesley Hiter	Geneser-Bitman	\$362.07
Paul McCarthy Jerry Hartnett	Eric Giglione	\$872,97 \$872,89	Ken Mahabir	Joshua Chalom	\$648.63	Frank Sommers	Durhon Oldham	\$361.35
	Marc Morton		Ryan Kus	Eric Giglione	\$646.53	Sharon Zafat	Harc Morton	\$360.27
Vernelle Unrau	Rick Altig	\$877.58	Elizabeth Payne	Altig-Hartyn	\$643.20	Azron Dillon	David Zophin	\$359.34
Scott Morris	Geneser-Geneser	\$870.96	Lorenzo Smith	Shashi Parekh	\$642.87	Gary Lowe	Mark Hancock	\$359.04
Ryan Mansueto	Eric Neal	\$869.58	Miranda Farr	Joseph Manone	\$642.63	Cory Hooks	Chris La Fond	\$356.34
Pat Alessi	Tom Williams	\$866.05	Trinity Lafferty	Rick Altig	\$642.27	Hartin Waynick	Geneser-Geneser	\$356.01
Theresa Bellajaro	Rick Altig	\$865.25	Karen Stockwell	Steve Hartman	\$642.03	Mina Eskandar	Enc Giglione	\$356.01
Daniel Stone	Tom Williams	\$861.09	Ben Delizo	Steve Friedlander	\$641.94	Pierre Daoust	Bill Jennings	\$355.47
Benaiah Prior	Rick Altig	\$861.02	Nicholas Vorrath	Geneser-Bitman	\$638.43	Mervyn Pacheco	Ylad Basov	\$355.20
Edward Jones		\$859.38	Carlos Pagan	Tom Williams	\$638.04	Haxine Hoody	David Zophin	\$354.93
Latonya Tucker	Scott Smith	\$853.31	Douglas Coone	Scott Smith	\$638.01	Allen Trebethorn	Rick Alog	\$354.75
Ronald Kastner	Durhon Oldham	\$853.23	Robert Cosgrove	Marc Zipper	\$636.48	Dominick Leoné	Eric Giglione	\$354.42
Ronald Cook	Geneser-Geneser	\$852.15	William Ellis	Divrhon Oldham	\$636.36	Kimberly Taylor	Durhon Oldham	\$353.76
Duong Mguyen	Eric Giglione	\$850.98	Dane Edwards	Giglione-Brister	\$634,53	Joshua Cox	Geneser-Bitman	\$353.19
Pierre Bourbonnais	Rick Altig	\$848.31	Maggie Wolle	Enc Giglione	\$633.78	Kim Yalerio	Rick Alog	\$352.83
Rodney Chmelyk	Rick Altig	\$847.98	James Whittington	Kevin Pawlowski	\$632.10	Sharon Ogawa	Rick Alag	\$352.50
Chris Cunnyngham	Rick Altig	\$846.81	Lawrence Gitonga	Harc Horton	\$630.72	Hathan Taylor	Rick Alog	\$352.20
Alison King	Forer-Whittinghill	\$846.30	Michael Bromberg	Joshua Chalom	\$629.04	Abbey Hall	Steve Hartman	\$352.14
Gerardo Leon	Vlad Basov	\$843.90	Michael Deaton	Marc Zipper	\$628.86	Danielle Young	Eric Giglione	\$351.45
Jay Lupejkis	Steve Hartman	\$841.29	Rebecca Dubreuil	Geneser-Bitman	\$628.77	Alexander Shurin	Eric Giglione	\$351.42
Kevin Coke	Durhon Oldham	\$840.03	Peter Ash	Rick Altig	\$628.68	Chandra Geter	Gleb Ostrovsky	\$351.18
Natham Conzonere	Hick Witkowski	\$838.59	Roberta Bushon	Rick Altig	\$628.35	Jack Smith	Williams-Williams	\$350.73
Sean Burkhart	Rick Altig	\$838.26	Randy Sarju	Rick Altig	\$627.54	Robbert Adriaansen	Steve Friedlander	\$349.95
Todd Kubes	Altig-Orlowic	\$837.74	Jeannine Stucklen	Joseph Manone	\$625.02	Adriana Garcia	Jatoft-Foti	\$349.86
Benjamin Yanfossen	Scott Smith	\$835.92	Rodolfo Solis	Eric Neal	\$624.90	Michael Smoloc	Joshua Chalom	\$349.41
Timothy Trimboli	Durhon Oldham	\$834.99	John Boozer	Williams-Williams	\$624.84	Amanda Fisher	Rick Alog	\$348.27
Chris Dixon	Mark Hancock	\$833.91	Ronald Gurney	Durhon Oldham	\$624.08	Kimberly Thompson	Rick Alog	\$347.73
Tammy Hall	Matt Blumert	\$833.13	Lamar Foster	Hick Nitkowski	\$623,37	John Shearer	Eric Giglione	\$347.19
Elizabeth Hodgson	Joshua Chalom	\$832.02	Leif Erickson	Joseph Manone	\$622.35	Debra Littleton	Rick Mansfield	\$346.68
Rebecca Dunwoodie	David Zophin	\$831.72	Joseph Stapleton	Eric Giglione	\$619.56	Preston Foster	Mark Hancock	\$345.87
Randy Downs	Durhon Öldham	\$829.71	Hatthew Hodist	Marc Tipper	\$616.95	Lemuel Diaz	Jatoft-Foti	\$345.54
Angel Dicaccio	Durhon Oldham	\$829.47	Shujah Awan	Eric Giglione	\$615.87	Robert Ward	Geneser-Bitman	\$344.55
Jerrell Thornton	Gleb Ostrovsky	\$826.98	Joel Telford	Eric Giglione	\$615,21	Elias Kurban	Giglione-Brister	\$344.13
David Galbreath	Steve Friedlander	\$821,62	Travis Vandeberghe	Nick Altig	\$613.15	Jean-Marc Louis	Enc Giglione	\$343.65
Christopher Georgiadis	Eric Giglione	\$814.95	Chris Patranella	Kevin Pawlowski	\$611.16	Azalea Plump	Scott Smith	\$343.35
Amy Longyear	Giglione-Brister	\$795.52	Roland Cheney	Rick Altig	\$610.50	Latricia Makle	Tyrone Conard	\$342.90
Brigitte Synesael	Rick Altig	\$780.57	Rocco Frucci	Bick Altig	\$609,33	Jisong Chun	Rick Alog	\$342.63
Mathew MacCannell	Rick Altig	\$779.01	Frank Silvera	Eric Giglione	\$609.30	David Leathers	David Cohen	\$342.54
Anthony Walthour	Scott Smith	\$770.47	Pepper Walker	Rick Altig	\$608.43	Brian Weck	Eric Giglione	\$342.12
Emily Reiss	Joseph Manone	\$748.08	Christopher Rasmussen	Rick Altig	\$606.54	William Burbank	Durhon Oldham	\$341.79
Melissa Luikart	Marc Morton	\$739.37	Mickey Bozic	Scott Smith	\$604.20	Michael Rome	Joseph Manone	\$341.55
Alan Jones	Eric Giglione	\$700.89	Cyril Yincent	Joshua Chalom	\$603.49	Abdelhadi Badreddine	Rick Altig	\$341,34
William Davis	Chris Wittenbach	\$700.74	James Sak	Scott Smith	\$603.18	Thomas Mcgonigal	Rick Alfig	\$205.62
Robert Weir	Durhon Oldham	\$698.94	Philip Primezu	Rick Altig	\$602.91	AND THE PROPERTY OF	w foreign and transfer	
Narinder Sidhu	Nick Altig	\$697.71	Darrin Land	David Cohen	\$602.52			
Scott Zoll	Vic Hancock	\$695.94	Edward Johnson	Marc Zipper	\$602.04			
Nichard Miller	Tom Williams	\$693.21	Steven Dichiaro	Bill Jennings	\$601,32			
Vincent Gore	Mick Nitkowski	\$692.28	Freydoun Shahabighanb	David Cohen	\$599.91			
Hehun Kim	Rick Alti	\$691.47	Jillian Collins	David Zophin	\$599.16			
Jin Li	Rick Altig	\$690.78	Frederick Voss	Durhon Öldham	\$598,83	Tore	Donne Bald O.	49
Hark Philips	Geneser-Geneser	\$690.03	Brian Nguyen	Jatost-Foti	\$596.31	IUIA	l Bonus Paid Ou	24.
Joshua Stacy	Durhon Oldham	\$690.00	Rami Kammoun	Rick Altig	\$595.80		F4C 040 F0	

Rick Altig Ali Shafrak

\$595.80 \$595.71

\$546,212.59

Jeremy Devore

\$687.42

Joshua Stacy Richard Delangis

Rick Altig Geneser-Geneser Durhon Oldham David Cohen